

**Summary of Employer Queries Raised, Completed and Outstanding  
Shown by Quarter for 10 Employers with highest total query volumes to up to 31 December 2020**



Employer	Q4 2019/20			Q1 2020/21			Q2 2020/21			Q3 2020/21		
	Raised In Quarter	Completed In Quarter	Outstanding Quarter End	Raised In Quarter	Completed In Quarter	Outstanding Quarter End	Raised In Quarter	Completed In Quarter	Outstanding Quarter End	Raised In Quarter	Completed In Quarter	Outstanding Quarter End
<b>[00600] Sheffield City Council</b>	<b>290</b>	<b>189</b>	<b>397</b>	<b>308</b>	<b>136</b>	<b>569</b>	<b>286</b>	<b>185</b>	<b>670</b>	<b>263</b>	<b>274</b>	<b>659</b>
High	92	111	37	82	75	44	101	75	70	65	104	31
Standard	198	78	360	226	61	525	185	110	600	198	170	628
<b>[00500] Rotherham MBC</b>	<b>147</b>	<b>89</b>	<b>144</b>	<b>116</b>	<b>54</b>	<b>206</b>	<b>230</b>	<b>81</b>	<b>355</b>	<b>174</b>	<b>125</b>	<b>404</b>
High	51	62	4	39	37	6	64	38	32	75	81	26
Standard	96	27	140	77	17	200	166	43	323	99	44	378
<b>[00400] Doncaster MBC</b>	<b>127</b>	<b>60</b>	<b>157</b>	<b>119</b>	<b>107</b>	<b>169</b>	<b>149</b>	<b>55</b>	<b>263</b>	<b>366</b>	<b>180</b>	<b>449</b>
High	64	54	16	51	57	10	49	35	24	96	87	33
Standard	63	6	141	68	50	159	100	20	239	270	93	416
<b>Capita</b>	<b>62</b>	<b>37</b>	<b>142</b>	<b>49</b>	<b>120</b>	<b>71</b>	<b>85</b>	<b>33</b>	<b>123</b>	<b>66</b>	<b>17</b>	<b>172</b>
High	24	24	16	24	33	7	7	7	7	11	4	14
Standard	38	13	126	25	87	64	78	26	116	55	13	158
<b>[00300] Barnsley MBC</b>	<b>117</b>	<b>107</b>	<b>50</b>	<b>78</b>	<b>66</b>	<b>62</b>	<b>70</b>	<b>45</b>	<b>87</b>	<b>48</b>	<b>64</b>	<b>71</b>
High	46	42	14	36	41	9	45	33	21	29	37	13
Standard	71	65	36	42	25	53	25	12	66	19	27	58
<b>[00295] The Chief Constable</b>	<b>74</b>	<b>71</b>	<b>31</b>	<b>66</b>	<b>43</b>	<b>54</b>	<b>43</b>	<b>23</b>	<b>74</b>	<b>38</b>	<b>35</b>	<b>77</b>
High	29	28	7	33	32	8	15	17	6	12	11	7
Standard	45	43	24	33	11	46	28	6	68	26	24	70
<b>[00224] Sheffield Hallam University</b>	<b>94</b>	<b>102</b>	<b>23</b>	<b>51</b>	<b>71</b>	<b>3</b>	<b>108</b>	<b>48</b>	<b>63</b>	<b>44</b>	<b>74</b>	<b>33</b>
High	35	28	9	20	28	1	17	16	2	15	15	2
Standard	59	74	14	31	43	2	91	32	61	29	59	31
<b>[00222] The Sheffield College</b>	<b>27</b>	<b>22</b>	<b>16</b>	<b>18</b>	<b>7</b>	<b>27</b>	<b>31</b>	<b>25</b>	<b>33</b>	<b>16</b>	<b>6</b>	<b>43</b>
High	9	10	3	10	1	12	7	15	4	4	2	6
Standard	18	12	13	8	6	15	24	10	29	12	4	37
<b>[00232] R N N Group</b>	<b>71</b>	<b>61</b>	<b>25</b>	<b>24</b>	<b>22</b>	<b>27</b>	<b>17</b>	<b>16</b>	<b>28</b>	<b>20</b>	<b>18</b>	<b>30</b>
High	23	19	6	7	6	7	6	7	6	3	7	2
Standard	48	42	19	17	16	20	11	9	22	17	11	28
<b>[00220] Barnsley College</b>	<b>25</b>	<b>20</b>	<b>7</b>	<b>12</b>	<b>8</b>	<b>11</b>	<b>14</b>	<b>16</b>	<b>9</b>	<b>1</b>	<b>10</b>	<b>0</b>
High	3	2	1	4	2	3	3	5	1	0	1	0
Standard	22	18	6	8	6	8	11	11	8	1	9	0